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Request parallelism

Request

Request

Request

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Op.

Op.

Intra-op parallelism Operation

Thread

# ABSTRACT

The success of machine learning has prospered Machine-Learningas-a-Service (MLaaS) - deploying trained machine learning (ML) models in cloud to provide low latency inference services at scale. To meet latency Service-Level-Objective (SLO), judicious parallelization at both request and operation levels is utterly important. However, existing ML systems (e.g., Tensorflow) and cloud ML serving platforms (e.g., SageMaker) are SLO-agnostic and rely on users to manually configure the parallelism. To provide low latency ML serving, this paper proposes a swift machine learning serving scheduling framework with a novel Region-based Reinforcement Learning (RRL) approach. RRL can efficiently identify the optimal parallelism configuration under different workloads by estimating performance of similar configurations with that of the known ones. We both theoretically and experimentally show that the RRL approach can outperform state-of-the-art approaches by finding near optimal solutions over 8 times faster while reducing inference latency up to 79.0% and reducing SLO violation up to 49.9%.

#### CCS CONCEPTS

• Computing methodologies  $\rightarrow$  Reinforcement learning; • Computer systems organization  $\rightarrow$  Cloud computing; • Theory of computation;

## **KEYWORDS**

Model Inference, machine-learning-as-a-service (MLaaS), parallelism parameter tuning, reinforcement learning, workload scheduling, service-level-objective (SLO)

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Figure 1: Different parallel computing implementation for machine learning serving on CPU.

Inter-op parallelism

Request

Op.

Op.

Operation

Op.

Op.

Request



**Figure 2:** Configurations that can indirectly change the parallelism for machine learning serving on GPU.

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## **1 INTRODUCTION**

#### 1.1 Motivation

Recent years have witnessed the success of machine learning in a variety of applications in areas of vision [17, 20, 35], speech [19, 24], and natural language [9]. Such success has prompted the development of Machine-Learning-as-a-Service (MLaaS) [49] that provides *model training* and *model inference* supports in the cloud. In the model training phase, ML models are crafted and trained using large amounts of data in an iterative manner. Then, the trained models are deployed in serving mode to provide various inference

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**Figure 3:** Tensorflow serving performance under different parallelism configurations for Inception V3 model running on CPU. Appropriate parallelism improves system performance yet excessive parallelism decreases it because of interference. This observation is consistent with previous study [69]. Experimental setup is detailed in Section 6.1.

services, such as image classification [28], language processing and translation [39], photo search [50] and captioning [67], and drug discovery [48]. In this paper, we focus on providing low latency model inference (a.k.a machine learning serving). Compared with model training that targets at maximizing throughput (i.e., an offline process tries to iterate over all training samples as fast as possible, which may take hours or even days), one main requirement of machine learning serving is to achieve consistently low latency to attract and retain users (i.e., serves user requests in real-time). However, different from traditional serving applications, machine learning models with good performance for many challenging tasks are often containing billions of neural connections, and may take seconds or even minutes (due to both processing time and queuing waiting time) to fulfill users' requests [76] when executed in a sequential manner, resulting in unacceptably long latency or even making these applications non-shippable (due to latency SLO violation). However, typical SLOs of MLaaS in production system require 500-800ms [23, 69, 70, 74].

To satisfy the needs of MLaaS for meeting the low latency Service Level Objective (SLO), a natural and promising approach is to parallelize computation [17, 20]. Parallelization is especially useful for machine learning, because most underlying operations in these models are vector-matrix multiplications or matrix-matrix multiplications [13]. Running modern machine learning systems on CPU based infrastructure, parallelization usually have two levels [76]. At the request level, requests can be executed in parallel, which is noted as request parallelism. Each request is usually composed of many operations, so at the operation level, computation can be further parallelized as inter-op parallelism (multiple operations running simultaneously) and intra-op parallelism (each operation utilizes multiple threads). Fig. 1 illustrates these three parallel implementations. Hardware accelerator based infrastructure has its own parallelization configuration. We use GPU as an example in this paper, where the internal parallelism such as thread blocks and scheduling partitions are controlled by the hardware schedulers and are difficult to control directly through software-based approaches [64]. However, there are several user defined parameters that can indirectly impact the parallelization performed by GPU hardware scheduler. As shown in Fig. 2, the user defined

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**Figure 4:** Latency under the arrival rate of 14 requests per second on CPU with different parallel configurations (intra-op parallelism is set to 10) using Inception V3 deployed in Tensorflow Serving. The lighter the color, the lower the latency. The left plot shows a global performance view of configurations and the right plot is the zoomed in view of the performance in a small region of configurations. The coarse-grained plot shows the latency is quite versatile globally while the zoomed-in fine-grained plot shows the latency is smooth locally (i.e., the neighboring points in the heatmap).



**Figure 5:** Latency under the arrival rate of 61 requests per second on GPU with different parallel configurations (batch size is set to 50) using Inception V3 model deployed in Tensorflow Serving. The lighter the color, the lower the latency. Left plot shows a global performance view of configurations and the right plot is the zoomed in view of the performance in a small region of configurations.

Batch Size and Batch Timeout (i.e., maximum wait time allowed to form the target batch size) together determines the input dimensions, which impacts hardware scheduling decisions such as how the scheduler allocates and dispatches thread blocks and also how warp scheduler schedules warps into scheduling partitions. The Parallel Batch Threads can also impact the parallelism decisions of the GPU hardware scheduler. In machine learning serving systems, each parallel implementation and each related configuration becomes a control knob. Parallelism configuration has significant impact on system performance. As indicated in Fig. 3, a well-tuned parallelism configuration can boost system performance up to 10 times compared to sequential execution (e.g., running Inception V3 on CPU infrastructure).

Machine learning serving is usually interactive and latency sensitive [23, 69] compared with model training or HPC workload which is usually throughput-oriented (i.e., SLO-agnostic). Compared with traditional web service, ML-serving usually involves hundreds to thousands of operations with complex correlation among them [5], which makes it challenging to model in a white-box manner. This makes machine learning serving an unique workload that is challenging to breakdown and do fine-tuning at operation level. How to



Figure 6: Difference in performance v.s. difference in configuration. The difference in configurations is calculated by their Euclidean distance.

optimally control these knobs depends on the performance requirement, workload characteristic, and available computing resources, which becomes an important yet challenging problem.

Parallelism configuration tuning has recently garnered much attention [7, 30]. However, existing methods require domain specific information and techniques to tune the parallelism configuration (see the detailed discussion in Section 2), which may not be applicable to many machine learning applications. Recently, Feng et al. proposed SERF in [69, 70] to achieve optimal parallelism configuration for machine learning serving using an analytical queuing model, which is applicable for exponential arrival process and homogeneous request size in certain image classification applications. For many other applications (such as video, speech, and natural language processing), the arrival process may not be exponential, and request sizes may be heterogeneous. In addition, SERF supports only request level parallelism and CPU-based hardware. Therefore, there is a pressing need to develop a novel approach that can support two levels of parallelisms and hardware accelerators like GPU to effectively and efficiently tune parallelism configuration for machine learning applications with diverse arrival processes and heterogeneous request sizes.

#### 1.2 Challenges

It is challenging to tune parallelism configuration in modern machine learning serving systems. For CPU-based infrastructure, the configuration space is relatively large due to the two-level parallelism. Fig. 4 illustrates request latency under only two parallelism configurations with fixed intra-op parallelism. Even for two parallelisms on a machine with only 10 cores, there are many parallelism configurations. The similar observation holds for GPU-based infrastructure, see Fig 5. For GPU, the search space is even larger due to the wider range of configuration parameters (e.g., Batch Timeout alone can have hundreds to thousands possible choices). In addition, due to the indirect impact of configuration parameters in the GPU case, it is very difficult to model or predict the behaviors. Worse still, the optimal parallelism configuration is also very sensitive to the load. In Fig. 4, even with a slight change in load, the latency distribution (note the latency here is composed of both service time and queuing waiting time) under different parallelism configurations becomes quite different, which significantly increases the search space and prohibits exhaustive search. Moreover, it is worth noting that the high computation and memory needs of machine learning

models can result in complex interference behavior among parallel computation [69, 70], which is less a problem in model training that focuses on the overall throughput rather than the processing speed of individual request. Such non-linear performance behavior of different configurations brings significant challenges for profiling and analytical modeling [36, 71].

In addition, modern machine learning models usually contain thousands to tens of thousands of operations with complex dependencies, which may result in the state-of-the-art modeling techniques [69, 70] ineffective. Moreover, the workload and system environment in many machine learning applications are often highly dynamic [16, 73], which requires the scheduling policy with an agile adaptive ability, in order to meet the sensitive latency SLO [23, 42]. In this case, traditional learning-based methods [36], requiring a large training set and a long convergence time, can hardly be applicable to machine learning model serving. Therefore, swift deployment is required for most online serving systems, which can learn the dynamics of the workload and system environment and optimize the model performance in an online manner.

#### **1.3 Summary of Main Contributions**

In this paper, we propose a swift machine learning serving scheduling framework to solve the above challenges. The proposed framework is driven by a lightweight region-based reinforcement learning (RRL) approach that can efficiently identify the optimal configuration under different workloads. Like previous studies [32, 45], we formulate our problem as Markov Decision Process. The key insight is that the system performances under different similar configurations in a region can be accurately estimated by using the system performance under one of these configurations, due to their similarity (see Fig. 6). This key finding motivates us to develop RRL that can speedup the learning process by orders of magnitude faster than state-of-the-art deep reinforcement learning methods with very limited training data. We theoretically show that this speedup increases with the size of the region, which, however, would result in a performance gap between the RRL and the optimal solution due to the estimation error. Thanks to the unique structure of our problem (see Fig. 6), we are able to choose a suitable size of the region such that the learning speed can be significantly improved with near optimal performance.

We prototype the proposed framework on top of the popular Tensorflow Serving [44] machine learning serving system and support both CPU and GPU based hardware infrastructure. We release the source code for public access.<sup>1</sup> We conduct extensive experimental evaluations on both CPU and GPU clusters and the results show that by continuously learning the new traffic patterns and updating the scheduling policies, RRL can quickly adapt to the ever-changing dynamics of workloads and system environments. Compared to the state-of-the-art reinforcement learning methods, RRL can reduce the average latency up to 79.0% on CPU-based infrastructure and up to 69.3% on GPU-based infrastructure compared to state-of-the-art approaches DeepRM[38] and CAPES[37]. In the SLO-aware scenario, RRL can offer SLO guarantee even under strict targets and provide up to 49.9% SLO violation reduction compared to CAPES and up to 43.4% compared to DeepRM. In addition, the proposed

<sup>&</sup>lt;sup>1</sup>https://github.com/SC-RRL/RRL

framework does not have assumptions on workload or underlying systems and thus can be used for most modern machine learning systems and applications.

## 2 BACKGROUND AND RELATED WORK

#### 2.1 Machine Learning Serving

Machine learning has recently shown a great success on important yet challenging artificial intelligence applications, such as vision, speech, and natural language. How to efficiently deploy trained machine learning models in serving (or sometimes called inference or model serving) mode to provide low latency services has drawn great attention in both academia and industry [18, 69, 70, 75]. Major public cloud service providers like Google, Amazon, and Microsoft all provide MLaaS to facilitate users to publish their models and provide online services. Several machine learning serving systems have been open-sourced recently [10, 18, 44], among which the most widely used one is Tensorflow Serving [44]. In this paper, we use Tensorflow Serving as a case study system to implement and evaluate the proposed framework.

Hardware acceleration [14, 46] has been used to accelerate the computation in machine learning serving by using customized hardware such as GPUs, FPGAs, and ASICs. Software techniques such as model compression and simplification [27] have also successfully improved the latency of machine learning serving through reducing computation time and storage space by trading off some accuracy. In addition, recent work using compiler techniques [3] and acceleration library [1] have also shown good results in accelerating machine learning serving. All the above techniques are complementary to our scheduling framework and can be combined with our work to achieve better results as all of them use parallelization techniques and have tuning parameters for optimal performance. In addition, the proposed framework does not rely on any specific models or underlying systems or hardware.

Another promising technique for reducing the latency of machine learning serving is parallelism as most operations in machine learning models are vector-matrix multiplications or matrix-matrix multiplications [13] that can be efficiently parallelized. Request parallelism, inter-op parallelism, and intra-op parallelism are the typical ways to parallel computation on CPU in today's machine learning serving systems. On GPU, computation is parallelized through SMs and scheduling partitions, though difficult to control through software mechanisms, it can be indirectly adjusted through batching parameters such as batch size, batch threads, and batch timeout. To achieve efficient parallelism, it is critical to understand the behavior of different configurations. As discussed in the introduction, existing methods [7, 15, 30, 69, 70] either require domain specific information and techniques to tune the parallelism configuration or are applicable for special arrival process with homogeneous request size in certain applications. To achieve a more general solution, we aim to design a scheduling framework that can work with general user traffic patterns and system environments on both CPUs and GPUs based infrastructure.

## 2.2 Interactive Serving

Machine learning serving is not the first application utilizing parallelism to reduce latency. Actually, parallelism has been widely used in many online services for the similar purpose. Here we focus on interactive serving systems that utilize parallelism to accelerate processing or share resources among users' requests. There is a line of work in the literature studying adaptive resource allocation for requests sharing the same server systems [25, 47]. However, they consider only request level parallelism. Raman et al. develop an API and runtime system for parallelism orchestration [47], but they assume requests do not interfere with each other, which does not hold for computation-intensive machine learning serving. Haque et al. observe large variability on interactive services and propose incremental parallelization approach to achieve optimal latency [25], which is not suitable for machine learning serving workload due to the large number of operations and complex dependencies. Another line of work [7, 15, 30] relies on domain knowledge of specific applications and/or the special architecture of specific systems to guide the optimization of parallel configurations. Dazhao et al. design an adaptive scheduling for Spark Streaming [15]. Jeon et al. propose an analytical algorithm to compute the optimal parallelism based on their characterization results of web search queries [30]. Alipourfard et al. build performance models using Bayesian Optimization for cloud configuration with the focus of recurring big data analytics [7]. None of these work investigates the unique characteristics of machine learning workloads and tailor the parallelism scheduling methodology accordingly.

# 2.3 Parameter Tuning using Reinforcement Learning

Reinforcement learning [22, 56, 59, 68] was first proposed in 1940s and has been widely used in different applications. Here we focus on the application of system parameter tuning using reinforcement learning. Mao et al. propose reinforcement learning based resource management method for multi-resource cluster scheduling problem [38]. Li et al. develop a reinforcement learning based parameter tuning system for storage systems [37]. Both work use traditional point-based reinforcement learning and suffer from slow convergence and adaptivity. Mirhoseini et al. propose to optimize Tensorflow operation placement between CPU and GPU using long short-term memory (LSTM), which is applicable for only CPU-GPU co-design architecture [41]. In this paper, we develop a new regionbased reinforcement learning based on the unique characteristics of machine learning serving performance behavior to significantly improve the convergence speed and the agility in dynamic environment.

## 2.4 Workload Scheduling

Many works have studied the job scheduling problem in HPC cluster. Baskaran *et al.* [12] proposed a model based parameter tuning method for applications across GPUs. Isaila *et al.* [29] proposed a heuristic algorithm to schedule I/O parallel jobs in a decentralized manner for filesystems. Krishnamoorthy *et al.* [34] proposed a framework that can automatically optimize application memory placement in parallel systems by block-sparse arrays. In the recordbreaking HPC cluster built by Sakagami *et al.* [53], the parallelism is manually tuned. For ML-serving, different serving models, workloads, and system environments can lead to very different performance characteristics. Thus the approaches of modeling, heuristic and white-box tuning are infeasible for machine learning serving.

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# **3 RRL-BASED SCHEDULING FRAMEWORK**

In this section, we present the RRL-based scheduling framework for machine learning serving. The RRL-based scheduling framework is designed to dynamically adjust the parallelism configuration of machine learning serving systems based on dynamic system load, in order to optimize system performance (e.g., response latency or resource consumption). As illustrated in Fig. 4, system performance varies under different parallelism configurations even for the same load, and the relationship among the system performance, parallelism configurations, and system load is challenging to capture in a closed form. To tackle this challenge, the proposed framework leverages a learning approach to find the optimal parallelism configuration. Specifically, the proposed framework consists of three main components: 1) profiler, 2) scheduler, and 3) region-based reinforcement learning, as illustrated in Fig. 7. The profiler collects various system characteristics, such as the current user traffic load and the corresponding system performance (e.g., average latency or resource consumption) under this load and the present parallelism configuration. The scheduler then adjusts the parallelism configuration for the measured load level based on the current scheduling policy. At the same time, the region-based reinforcement learning dynamically updates the scheduling policy based on the measured system load and corresponding performance, in order to adapt to the system dynamics.

1) Profiler. The profiler measures the system load (i.e., request arrival rate) and the latency (also known as response time) of each request. Latency is used to measure the system performance. Meanwhile, the profiler also collects hardware-related information (such as CPU core number, CPU utilization, available GPUs, GPU utilization, and network statistics). All these information can be used to optimize the system performance for a specific scheduling objective.

2) Scheduler. The scheduler adjusts the parallelism configuration based on the current system load, scheduling policies, and hardware information such as the availability of resource.

3) Region-based reinforcement learning. As the core of the proposed framework, the region-based reinforcement learning component aims to find the optimal scheduling policy and quickly adjust the scheduling policy to adapt to the system dynamics. Specifically, the reward function in Fig. 7 first calculates the value of the system objective function using the system performance measured by the profiler, and then the learning component learns the scheduling policy based on this observed reward. One key challenge is that the learning process would be significantly long if the scheduling policy is incrementally improved in a point-by-point learning manner. To address this challenge, the proposed region-based reinforcement learning can speedup this learning process by leveraging the key feature of the system as illustrated in Fig. 6. It is observed that the system performances under different similar configurations are similar. Based on this feature, the system performance under one configuration can be used to estimate the system performances under other similar configurations, which would significantly reduce the number of samples needed to learn the optimal scheduling policy. For example, if we choose the radius of the configuration region equal to 2, then we can use a single observation to update all configurations in this region and obtain a roughly 10 times faster



Figure 7: Overview of RRL-based scheduling framework.

convergence with limited performance loss due to the estimation error. The detailed design is presented in Section 4.

# 4 REGION-BASED REINFORCEMENT LEARNING

In this section, we propose a region-based reinforcement learning (RRL) approach, in order to speedup the learning process of the scheduling policy. Specifically, we first formulate the machine learning serving scheduling as a Markov Decision Process (MDP), and then theoretically show that the RRL approach can achieve a near optimal solution with fast convergence speed.

# 4.1 ML Serving Scheduling: A MDP View

The objectives of machine learning serving scheduling are 1) to minimize response latency using a given amount of resources [31, 47] or 2) to minimize resource consumption while meeting latency SLO. Both objectives are supported in our scheduling framework [40, 77]. In the interest of space, we focus on the first objective of minimizing response latency.

Let  $s \in S$  denote the overall load level (i.e., system state), where S denotes the set of possible load levels. The parallelism configuration (i.e., system action)  $c \in C$  is denoted as a tuple of request parallelism  $c^{\text{service}}$ , inter-op parallelism  $c^{\text{inter}}$ , and intra-op parallelism  $c^{\text{intra}}$ , i.e.,  $c = (c^{\text{service}}, c^{\text{inter}}, c^{\text{intra}})$ , where C denotes the set of possible parallelism configurations. For machine learning serving, latency can vary under different loads (system states) for the same parallelism configuration [69], which is challenging to characterize in a closed form. However, the average request latency r(s, c) under the system state s and the parallelism configuration ccan be measured as reward. In this paper, we assume that the scheduler has no apriori knowledge of system state transitions, except the Markov property (i.e., the state transition depends on only the previous state)<sup>2</sup>. Under this model, the machine learning serving scheduling is cast as a Markov Decision Process, aiming to minimize

<sup>&</sup>lt;sup>2</sup>Markov models are often used to model the workload dynamics, e.g., [45] verifies the Markov property for different applications. In our application, the Markov property



**Figure 8:** Point-based vs. region-based learning. The RRL approach can more efficiently learn the latency under different configurations.

the expected cumulative discounted latency  $\mathbb{E}[\sum_{t=0}^{\infty} \gamma^t r_t(s_t, c_t)]$ , where  $\gamma \in (0, 1]$  is a discount factor and  $r_t(s_t, c_t)$  denotes the latency observed at time *t* under system state  $s_t$  and parallelism configuration  $c_t$ .

At each time *t*, the scheduler chooses a parallelism configuration based on a policy, defined as  $\pi : \pi(s, c) \rightarrow [0, 1]$ , where  $\pi(s, c)$  is the probability that configuration *c* is used in state *s*. To find the optimal policy, the Q-learning method can be applied. However, the convergence of the Q-learning method is slow, especially when the space of state-configuration pairs is large. One key reason for this slow convergence is that it searches the space point by point and incrementally improving the policy. Though many approaches [11, 21, 63] have been proposed to improve the convergence speed, they are still *point-based* learning essentially, and would not be applicable to our problem with large state-configuration space as shown in our experiments in Section 6.

# 4.2 RRL: From Point-based to Region-based Learning

To speedup the learning process, we propose the RRL approach. The key idea is that when observing the latency r(s, c), we will estimate the latency in a region with configurations close to c under this state s, and then use the estimated latency in this region to learn the policy, as illustrated in Fig. 8. Intuitively, this region-based learning approach would significantly improve the learning speed if a large region is used. However, the converged policy may deviate from the optimal one, due to the potential estimation errors of the latency associated with the region such that the larger the region is, the larger the potential errors would be. Obviously, there is a trade-off between the learning speed and the optimality of the policy, which intimately depends on the size of the region and the latency estimation scheme. When the region degenerates to a single point, the RRL approach would degenerate to the traditional reinforcement learning approaches. In this paper, Euclidean distance is used to measure the distance between two configurations since both CPU and GPU configurations are numeric, see Fig. 9. Note that other similarity measures can also be applied in RRL.

Specifically, the RRL approach consists of two main components: 1) latency estimation based perception and 2) policy update.

4.2.1 Latency estimation based perception. Let  $Q_t(s_t, c_t)$  denote the perception of the expected cumulative discounted latency under



**Figure 9:** An example of Euclidean distance between two configurations  $c_1$  and  $c_2$ , i.e.,  $\sqrt{(c_1^{\text{service}} - c_2^{\text{service}})^2 + (c_1^{\text{inter}} - c_2^{\text{inter}})^2 + (c_1^{\text{inter}} - c_2^{\text{intra}})^2}$ .

state  $s_t$  and configuration  $c_t$ . Define the region around  $c_t$  as  $C(c_t) = \{c|||c - c_t|| \le \delta, \forall c \in C\}$ , where  $\delta \ge 0$  denotes the size of the region. Using the observed latency  $r_t(s_t, c_t)$ , the latency under other configurations in  $C(c_t)$  can be estimated as

$$\hat{r}_t(s_t, c) = f(c, r_t(s_t, c_t)), \forall c \in C(c_t),$$
(1)

where  $f : C \times \mathbb{R}^+ \to \mathbb{R}^+$  is the latency estimation function and  $f(c_t, r_t(s_t, c_t)) = r_t(s_t, c_t)$ . Based on (1), we update the perception of the expected cumulative discounted latency in the region by

$$\begin{aligned} \forall c \in C(c_t), \ Q_{t+1}(s_t,c) &= (1-\alpha_t)Q_t((s_t,c)+\alpha_t(\hat{r}_t(s_t,c)\\ +\gamma\min_{\tilde{c}\in C}Q_t(s_{t+1},\tilde{c})), \end{aligned}$$

where  $\alpha_t \in [0, 1]$  is the learning rate. As is standard, the learning rate is assumed to satisfy  $\sum_{t=1}^{\infty} \alpha_t = \infty$  and  $\sum_{t=1}^{\infty} \alpha_t^2 < \infty$ . The perceptions of other configurations ( $c \notin C(c_t)$ ) will remain the same, i.e.,  $Q_{t+1}(s_t, c) = Q_t(s_t, c), \forall c \notin C(c_t)$ .

4.2.2 *Policy update.* Based on the perceptions, we can use the Boltzmann distribution [4] to update the policy for state  $s_t$ 

$$\pi_t(s_t, c) = \frac{\exp(-\beta Q_t(s_t, c))}{\sum_{\hat{c} \in C} \exp(-\beta Q_t(s_t, \hat{c}))}, \forall c \in C,$$
(3)

where  $\beta \ge 0$  controls the exploration-exploitation trade-off. When  $\beta$  is very small, the scheduler would explore the space randomly; when  $\beta$  is large, the scheduler would tend to exploit the configuration with the lowest perceived latency.

It is worth noting that the performance of the RRL approach hinges on the accuracy of the latency estimation (1). In practice, it is challenging to characterize f in a closed form, due to the stochastic nature of the state and the latency. To tackle this challenge, we implement this estimation function using neural network as discussed in Section 5. The detailed description of the RRL approach is given in Algorithm 1.

## 4.3 Performance Analysis of RRL

In this section, we will analyze the convergence rate and optimality performance of the RRL approach. To facilitate the analysis, we assume that the estimation error of the latency estimation (1) is upper bounded by  $\Delta \ge 0$  for all state-configuration pairs in the

is also satisfied. The experiments in Section 6 also corroborate the correctness of the Markov model in our application.

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Algorithm 1 Region-based reinforcement learning

**Initialization:** Choose  $\beta$ ,  $\delta$ , and  $\gamma$ . Set t = 0 and  $Q_0(s, c) = 1/|C|$ ,  $\forall c \in C, s \in S$ . **For each time slot** t1) Choose a configuration based on the current policy  $\pi_t$ .

1) Choose a configuration based on the current policy  $\pi_t$ 

2) Update the perception based on (2).3) Update the policy for the current state *s*<sub>t</sub> based on (3).

space, i.e.,

$$|\hat{r}_t(s_t, c) - r_t(s_t, c)| \le \Delta, \forall c \in C(c_t), \ s_t \in \mathcal{S},$$
(4)

where  $r_t(s_t, c)$  denotes the real latency that can be observed if the configuration *c* is chosen. In (4),  $\Delta$  is intimately related to the size of the region  $\delta$ . In general,  $\Delta$  increases with  $\delta$ , and  $\Delta$  becomes zero when  $\delta$  is zero.<sup>3</sup> The main results are summarized in the following theorem.

THEOREM 4.1. The RRL approach can asymptotically converge to a near optimal solution with probability one as t goes to infinity. The performance gap is upper bounded by  $\frac{\Delta}{1-\gamma}$ . The asymptotic convergence rate is  $O(1/(n_{\delta}t)^{R(1-\gamma)})$  if  $R(1-\gamma) < 1/2$  and  $O(\sqrt{\log \log(n_{\delta}t)/(n_{\delta}t)})$  otherwise, where  $n_{\delta}$  denotes the number of state-configuration pairs in the region with size  $\delta$  and R denotes the ratio of the minimum and maximum state-configuration selection probabilities.

**PROOF.** First, we introduce an auxiliary perception process  $\hat{Q}_t(s_t, c_t)$  as follows:

$$\hat{Q}_{t+1}(s_t, c_t) = (1 - \alpha_t)\hat{Q}_t((s_t, c_t) + \alpha_t(r_t(s_t, c_t) + \gamma \min_{\tilde{c} \in C} Q_t(s_{t+1}, \tilde{c})),$$
(5)

where  $\hat{Q}_t(s_t, c_t)$  corresponds to the learning process using the real latency instead of the estimation (1). Then, the performance results of the RRL approach can be obtained by comparing  $Q_t(s_t, c_t)$  with the optimal  $Q^*(s_t, c_t)$  using  $\hat{Q}_t(s_t, c_t)$ . The idea is to use triangle inequality to decompose the comparison of  $Q_t(s_t, c_t)$  and  $Q^*(s_t, c_t)$  into two difference processes:

$$\begin{aligned} |Q_t(s_t, c_t) - Q^*(s_t, c_t)| &\le |Q_t(s_t, c_t) - \hat{Q}_t(s_t, c_t)| \\ + |\hat{Q}_t(s_t, c_t) - Q^*(s_t, c_t)|. \end{aligned}$$
(6)

Using stochastic-approximation techniques and prior convergence results of traditional Q-learning [62], we can obtain the upper bounds for each difference process in (6), which are summarized in the following lemmas.

LEMMA 4.2. For each time t, the difference process of  $Q_t(s_t, c_t)$ and  $\hat{Q}_t(s_t, c_t)$  satisfies  $|Q_t(s_t, c_t) - \hat{Q}_t(s_t, c_t)| \leq \frac{1}{1-\gamma}\Delta$ .

**PROOF.** We show  $|Q_t(s_t, c_t) - \hat{Q}_t(s_t, c_t)| \le \frac{1}{1-\gamma}\Delta$  by induction. At t = 1, with assumption (4) for any  $s \in S$  and  $c \in C$ , we have

$$\begin{aligned} |\hat{Q}_1(s,c) - Q_1(s,c)| &= |\alpha_0 \hat{r}_0(s,c) - \alpha_0 r_0(s,c)| \\ &\leq |\hat{r}_0(s,c) - r_0(s,c)| \leq \Delta = b_1 \Delta, \end{aligned}$$

where  $\alpha_0 \leq 1$ , and  $b_1 = 1$  is less than  $1/(1 - \gamma)$  where  $\gamma \leq 1$ .

Using induction, we assume that for a given t > 1,

$$|\hat{Q}_t(s,c) - Q_t(s,c)| \le b_t \Delta$$

for any  $s \in S$  and  $c \in C$  holds, i.e.,  $b_t \le 1/(1 - \gamma)$ . We aim to show that  $b_{t+1} \le 1/(1 - \gamma)$ . At t + 1, we have

$$\begin{aligned} |\hat{Q}_{t+1}(s_t, c_t) - Q_{t+1}(s_t, c_t)| \\ = |(1 - \alpha_t)(\hat{Q}_t(s_t, c_t) - Q_t(s_t, c_t)) + \alpha_t(\hat{r}_t(s_t, c_t) - r_t(s_t, c_t)) \\ + \gamma(\min_{c \in C} \hat{Q}_t(s_{t+1}, c) - \min_{c \in C} Q_t(s_{t+1}, c)))| \\ \stackrel{(a)}{\leq} (1 - \alpha_t) |\hat{Q}_t(s, c) - Q_t(s, c)| + \alpha_t(|\hat{r}_t(s, c) - r_t(s, c)| \\ + \gamma \max_{c \in C} |\hat{Q}_t(s_{t+1}, c) - Q_t(s_{t+1}, c)|) \\ \stackrel{(b)}{\leq} (1 - \alpha_t) b_t \Delta + \alpha_t(\Delta + \gamma b_t \Delta) \\ \stackrel{(c)}{\leq} (1 - \frac{1}{\epsilon}) b_t \Delta + \frac{1}{\epsilon} (\Delta + \gamma b_t \Delta) = b_{t+1} \Delta, \end{aligned}$$

where (a) we apply triangle inequality and use the fact  $|(\min \hat{Q}_t(s_{t+1}, c) - \min Q_t(s_{t+1}, c))| \le \max |\hat{Q}_t(s_{t+1}, c) - Q_t(s_{t+1}, c)|$ . (b) We use the assumption that  $|\hat{Q}_t(s, c) - Q_t(s, c)| \le b_t \Delta$  for any  $s \in S$  and  $c \in C$ . (c) After some algebra, we have the coefficient of  $\alpha_t$  equal to  $\Delta(1 - b_t(1 - \gamma))$ , which is positive as  $b_t \le 1/(1 - \gamma)$ . Thus, it holds for some  $\alpha_t \le \frac{1}{t}$  that satisfies the conditions of the learning rate.

Therefore, we have a recurrence relation

$$b_{t+1} = (1 - \frac{1}{t})b_t + \frac{1}{t}(1 + \gamma b_t).$$

By some algebra, we have the following recurrence equation:

$$b_{t+1} = (1 + \frac{\gamma - 1}{t})b_t + \frac{1}{t}, b_1 = 1.$$
 (7)

We can solve this recurrence equation and obtain the following solution  $\Gamma(t+v)$ 

$$b_{t+1} = \frac{1 - \frac{\Gamma(t+\gamma)}{\Gamma(t+1)\Gamma(\gamma)}}{1 - \gamma},$$
(8)

where  $\Gamma$  in (8) denotes the gamma function. Note that the right hand side of (8) is a non-decreasing function of *t* upper bounded by  $\frac{1}{1-v}$ , i.e.,

$$b_{t+1} = \frac{1 - \frac{\Gamma(t+\gamma)}{\Gamma(t+1)\Gamma(\gamma)}}{1 - \gamma} \le \frac{1}{1 - \gamma}.$$
(9)

Thus, we have

$$|\hat{Q}_t(s,c) - Q_t(s,c)| \le b_t \Delta \le \frac{1}{1-\gamma} \Delta, \tag{10}$$

where  $0 < \gamma < 1$ . This concludes the proof of Lemma 4.2.

LEMMA 4.3. For each time t, the difference process of  $\hat{Q}_t(s_t, c_t)$ and  $Q^*(s_t, c_t)$  satisfies the following relations asymptotically with probability one:  $|\hat{Q}_t(s_t, c_t) - Q^*(s_t, c_t)| \le B/(n_{\delta}t)^{R(1-\gamma)}$  if  $R(1-\gamma) < 1/2$  and  $|\hat{Q}_t(s_t, c_t) - Q^*(s_t, c_t)| \le B\sqrt{\log \log(n_{\delta}t)/(n_{\delta}t)}$ , otherwise, where B > 0 is some constant.

**PROOF.** The proof follows [57, 62] by generalizing the pointbased update to the region-based update. Specifically,  $n_{\delta}$  is introduced to denote the number of state-configuration pairs in the region for the region-based update, while  $n_{\delta} = 1$  for the point-based update. The details are omitted due to the space limitation.

<sup>&</sup>lt;sup>3</sup>Note that  $\Delta$  also highly depends on the accuracy of the estimation function. In this paper, a neural network based estimation function is implemented, and the error bound is shown to be small in our experiments.

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As *t* goes to infinity, the difference process of  $\hat{Q}_t(s_t, c_t)$  and  $Q^*(s_t, c_t)$  converges to zero asymptotically with probability one based on Lemma 4.3. Therefore, the performance gap is determined by Lemma 4.2. The convergence rate can be obtained from Lemma 4.3. This concludes the proof of Theorem 4.1.

**Remarks:** Theorem 4.1 confirms our intuition that the RRL approach can accelerate the convergence speed of the reinforcement learning such that the larger  $n_{\delta}$  (i.e., the larger  $\delta$ ), the faster the RRL converges. However, the fast convergence speed is at the cost of performance loss, i.e., there would be a gap  $\frac{\Delta}{1-\gamma}$  between the RRL and the optimal solution. When  $\delta = 0$ , we have  $n_{\delta} = 1$  and  $\Delta = 0$ , and the results of Theorem 4.1 degenerates to the results for the traditional point-based reinforcement learning [62]. Thanks to the unique structure of our problem (see Fig. 6), we are able to choose a suitable size of the region such that the convergence speed can be significantly improved with near optimal performance (see Section 6). Note that the proof of Lemma 4.3 generalizes the proof of [62] by not only using the region-based update but also relaxing the learning rate conditions in [62] by following [57], in order to avoid sub-optimal solutions in the original proof of [62].

# **5** IMPLEMENTATION

In this section, we discuss how we implement the proposed approach in machine learning serving systems, focusing on the design of neural network based estimation function and the Tensorflow Serving integration of the proposed framework.

#### 5.1 Neural Network based Estimation Function

As discussed in Section 4, it is challenging to characterize the estimation function in a closed form. Neural network based approaches have shown great potentials in many applications [54, 55]. In this paper, we propose a neural network based estimation function. One key challenge is how to find a suitable neural network structure for the estimation function (1) to support swift machine learning serving scheduling. If a simple network structure is used, it may not effectively capture the structure of the underlying stateconfiguration space, which may lead to high estimation error; if a complicated network structure is used, it may take a long training time, which is not suitable for online serving systems.

To strike a balance between complexity and efficiency, we use an evolutionary algorithm NEAT [58] to guide the design of network structure. The network we designed has two hidden layers (one with 256 neurons and the other with 64 neurons) using ReLu[43] as activation function and one output layer with linear activation, after experimenting different network structures. In this paper, the network parameters are optimized using Follow-the-regularized-Leader (FTRL)[6] optimizer instead of the Adam method or other popular optimizers [33, 72]. This is because the number of state-configuration pairs in the space when doing online tuning, and thus FTRL performs very well here. Moreover, FTRL is insensitive to model parameters. Our experiments in Tensorflow Serving show that FTRL performs well even where there is limited training data. (see Section 6).

## 5.2 Tensorflow Serving Integration

We integrate the proposed scheduling framework into Tensorflow Serving [44], a popular production-ready machine learning serving system. While we do a case study with Tensorflow serving, nothing prevents the proposed work being integrated with other machine learning serving systems as we do not use anything Tensorflow specific features. In the interest of space, we only briefly highlight our main implementation design.

Profiler: Though TensorBoard [2] offers sophisticated visualization and logging capabilities for training machine learning models using Tensorflow, it provides no support for Tensorflow Serving. Therefore, we implement a lightweight profiler that can continuously monitor the workload and track request latency by instrumenting the DirectSession and gRPC modules and implementing the dispatch queue as discussed next. In this way, the overall execution time is split into waiting time, service time, and network delay. For GPU monitoring, we also use NVIDIA System Management Interface (NVIDIA-SMI) running as daemon to profile real-time GPU performance information such as utilization. We collect request arrival rate, real-time request latency and system resource utilization from Tensorflow Serving. Since our framework is designed to be lightweight and portable, we do not use hardware level integration. Rather we rely on the metrics reported by third party software such as Tensorflow Serving and NVIDIA-SMI. Their reported metrics may have error yet the nature of reinforcement learning and the reward estimation of RRL enables our framework to be errortolerant, which is validated by the evaluation results in Section 6. The metrics are reported by Profiler in real-time, so it serves as a performance monitor for Scheduler to identify network congestion and single-point failure in the cluster.

**Scheduler**: Tensorflow Serving does not support request level parallelism, so we implement a flexible dispatch queue that supports plugin scheduling policies (e.g., users can specify scheduling objective such as minimizing latency, achieving SLO while minimizing resources). The dispatch queue follows the scheduling policies from the RRL module and assigns requests to the target node with pre-computed inter-op and intra-op parallelism. Current implementation of Tensorflow serving sets inter-op according to intra-op parallelism. Thus we modify *ModelServer* to enable fine grained control of inter-op and intra-op parallelism. The Scheduler is failureaware to reduce the risk of breaking SLO due to node failures.

**RRL**: We implement the RRL as a module that takes inputs of the monitoring information from Profiler to compute and update scheduling policies and feed to the Scheduler. The RRL module allows asynchronous neural network training to put little extra overhead to the serving system. The neural network is trained with all previous seen samples until hitting either the training step or training loss threshold.

# 6 EXPERIMENTAL EVALUATION

In this section, we conduct extensive experimental evaluation to verify the effectiveness and robustness of the proposed RRL-based scheduling framework using a rich selection of state-of-the-art machine learning applications on both CPU and GPU based infrastructure. We first evaluate the sensitivity of RRL in convergence speed by adjusting the region size. Then we compare RRL with the



Figure 10: The number of tasks and the distribution of request duration of service workloads measured on CPU infrastructure.

latest reinforcement learning approaches in the following aspects: (i) effectiveness in terms of minimizing latency; (ii) robustness in dynamic workload; (iii) strict SLO guarantee; (iv) effectiveness of meeting SLO while minimizing resource usage.

#### 6.1 Experimental Setup

**Machine Learning Serving System:** We prototype RRL based scheduling framework and integrate it in Tensorflow Serving, refer to Section 5.2 for more details.

**Service Workloads:** We use three popular machine learning applications for evaluation:

• Inception V3 [61]: popular deep convolutional neural network based image classification model classifies 256x256 color images in 1,000 categories with 48 layers and tens of millions parameters. Serving requests are from ImageNet 22K dataset [52] with homogeneous sizes.

• Inception ResNet V2 [60]: advanced deep convolutional neural network based image classification model with the aid of ResNet[26] that allows network with depth of 162 layers and hundreds of millions of parameters. Serving requests are from ImageNet 22K dataset [52] with homogeneous sizes.

• Deep Speech V2 [8]: popular deep recurrent neural network based speech to text model with 11 layers. Serving requests samples are from TeD talk dataset [51] and with heterogeneous sizes.

Inception, ResNet, and Deepspeech are representative models for Convolutional Neural Networks, Residual Neural Network, and Recurrent Neural Network, covering popular ML-serving application domains such as computer vision and natural language processing. The number of tasks and the request duration of servive workloads are illustrated in Fig. 10, where the request duration of Inception and ResNet are homogeneous while Deepspeech is heterogenous. **Arrival Process:** We use two non-exponential arrival processes for evaluation:

• WiKi: given there is no public available ML serving trace, we opt for traces of user traffic visiting Wikipedia website [66] with unpredictable load spikes.

• Dynamic: a synthetic dynamic arrival process composed of periods of Poison process with randomly changing average, which has more pronounced changes from one period to the next.



**Figure 11:** Sensitivity analysis of RRL in terms of the convergence time in iteration (left y-axis) and the prediction error (right y-axis) as a function of region size using Inception and DeepSpeech.

Hardware: We use a cluster of 10 identical servers. Each of them is equipped with dual-sockets Intel(R) Xeon(R) CPU E5-2630 v4 @ 2.20GHz and four NVIDIA GeForce GTX 1080 Ti GPUs, 64 GB of memory, and connected through Infiniband. One sever is acting as client, one server is used as dispatch queue, and the rest are request processing severs.

Baseline Approaches: Since there is no alternative intelligent scheduling framework for a direct comparison, we opt to implement the state-of-the-art reinforcement learning approaches for tuning parallelism configuration in our scheduling framework: DeepRM [38] and CAPES [37], as they are the closest approaches for online ML-serving scheduling. CAPES is a general-purpose parameter tuning algorithm and DeepRM is a job scheduling algorithm designed to work under limited resources. Both DeepRM and CAPES are open-sourced, so we use their codes published at github and set parameters according their papers [37, 38]. Specifically, in the structure level, DeepRM uses one hidden layer of 20 neurons and CAPES uses 2 hidden layers of 200 neurons. Both of them are trained with RMSProp [65] with the learning rate of 0.001 according to their original design. For fair comparison, we feed the profiling metrics (e.g., latency and resource utilization) provided by Profiler into the reward function and use both the profiling metrics and rewards as the input parameters of DeepRM and CAPES to compute the corresponding output parameters, which are interpreted by the Scheduler afterwards. We assign a dedicated server to do the reinforcement learning tasks so that the learning tasks are not interfered with the inference tasks. Our evaluation results suggest that our deployment of both DeepRM and CAPES is consistent with their paper and could identify reasonably good configurations, see Fig. 12.

**SLO setting:** As our testbed is not production level, we set relatively loose SLOs in our evaluation, i.e., a range between 1800ms and 3200ms to emulate different latency requirements for ML serving in production environments, which is consistent with previous studies [69, 70, 74].

#### 6.2 Convergence Speed Analysis of RRL

The key tuning parameter in RRL is the region size as it controls the trade-off between convergence speed and accuracy. We perform sensitivity analysis of RRL to verify the theoretical results



**Figure 12:** Comparisons of RRL with CAPES and DeepRM under different arrival processes and service workloads. The first column (a)(b)(c) shows the first scheduling objective of minimizing latency using WiKi as arrival process for Inception and DeepSpeech; the second column (d)(e)(f) also shows the scheduling objective of minimizing latency but under dynamic arrival process for Inception and DeepSpeech.

in Theorem 4.1 using Inception, as illustrated in Fig. 11. The results show the convergence time measured in iteration (left y-axis) and distance from optimal Q-learning function (right y-axis) as a function of the region size. It is clear that convergence time drops very quickly when the region size increases while the accuracy moves away from optimal in a much slower speed. For example, when the region size is one, RRL converges five times faster than Q-learning, which verifies the potential of the region based methodology. When region size is zero, RRL degenerates to point-based learning, which has the same accuracy and the longest convergence time as Q learning. The region size can be adjusted according to user's performance and convergence time needs. The experimental results show that RRL converge to near optimal performance 8 times faster than state-of-the-art approaches DeepRM[38] and CAPES[37].

# 6.3 Effectiveness of Minimizing Serving Latency

In this section, we compare the effectiveness of minimizing serving latency between RRL and the two baseline Deep Reinforcement Learning approaches: DeepRM[38] and CAPES[37] on both CPU and GPU based infrastructure. It is worth noting that given our testbed is not enterprise scale nor equipped with latest hardware, Heyang Qin, Syed Zawad, Yanqi Zhou, Lei Yang, Dongfang Zhao, and Feng Yan



**Figure 13:** Comparisons of RRL with CAPES and DeepRM under different arrival processes and service workloads. The first column (a)(b)(c) shows the first scheduling objective of minimizing latency using WiKi as arrival process for Inception on GPU; the second column (d)(e)(f) also shows the scheduling objective of minimizing latency but under dynamic arrival process for Inception on GPU.

the latency is relatively high due to high queuing waiting time. However, the purpose here is to show the relative performance comparison between different scheduling methods rather than achieving record-breaking performance measure.

CPU Cluster. We show latency results of Inception and Deep-Speech running on CPU cluster in Fig. 12(b) and Fig. 12(c), respectively. Both experiments use WiKi trace to drive the arrival process, which is demonstrated in Fig. 12(a). The WiKi workload demonstrates random traffic pattern with a relatively steady average interarrival rate over time. The results verify that RRL converges much faster than the baseline approaches, i.e., RRL converges to a near optimal performance in less than 200 minutes, while DeepRM roughly converges around 1700 minutes with variance and CAPES could not converge even after 2000 minutes. The results also show that RRL is able to achieve better latency performance compared to deep reinforcement learning based approaches, thanks to the swift learning capabilities. More specifically, the average latency of RRL improves from CAPES by 79.0% and DeepRM by 51.7% for Deep-Speech and improves from CAPES and DeepRM by 50.6% and 52.9% respectively for Inception.

**GPU Cluster.** As explained in earlier sections, the parallelism on GPU is controlled by the hardware scheduler and difficult to be adjusted through software approaches. Here we control the parallelism using an indirect approach by tuning the batching parameters (parallel batch threads, batch size, and batch timeout). Similar as CPU case, we use WiKi workload and CAPES and DeepRM as baselines and report the results in Fig. 13. It is clear that the variance in latency is higher compared to the CPU results, which is caused by the indirect control mechanism as the interaction between batching and hardware scheduler is more complex. Despite of the challenge of more complex interactions, RRL still converges quickly and outperforms CAPES and DeepRM and 47.1% than CAPES.

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## 6.4 Robustness under Dynamic Workload

Workload can change dynamically over time in practice, so it is important to have swift adaptivity. In this section, we evaluate the robustness of the proposed scheduling framework in terms of the ability to quickly adapt to the workload change. We use a synthetic dynamic arrival process for evaluation, as shown in Fig. 12(d), the arrival change is more pronounced than the WiKi arrival process, which emulates the change of user traffic patterns over time.

**CPU Cluster.** The latency results on CPU cluster for Inception and DeepSpeech are shown in Fig. 12(e) and Fig. 12(f), respectively. The results suggest that RRL can adapt to the user traffic change very quickly. Thanks to the region-based learning approach, the number of samples that RRL needs for updating scheduling policy is far less than point-based approaches, which leads to a much shorter adapting time compared to CAPES and DeepRM. The latency results also show that RRL has a more stable latency performance compared to deep reinforcement learning based approaches. In contrast, DeepRM takes a much longer time to update scheduling polices and CAPES shows significant variation due to its slow learning process. On average, RRL reduces the latency of DeepSpeech by 69.3% and 49.2% compared to CAPES and DeepRM respectively, and 58.1% and 45.8% for Inception respectively.

**GPU Cluster.** We also evaluate the dynamic workload on GPUbased infrastructure. Due to the complex interactions, a side effect brought by indirect control, the adapt speed is slower than CPU case. However, even in this challenging scenario, RRL still consistently outperforms CAPES and DeepRM by 38.0% and 69.1% on average respectively.

# 6.5 Meeting Strict SLO

We evaluate our approach under the scenario of meeting strict SLO target, i.e., 95th percentile latency SLO of 550ms for CPU and 520ms for GPU. <sup>4</sup> Fig. 14 (note the logscale in both axes) demonstrates that the CCDF latency comparison of RRL with CAPES and DeepRM using CPU cluster and GPU cluster, respectively. Overall, RRL achieves a much shorter tail latency compared to CAPES and DeepRM. From the tail comparison, it is clear that RRL can provide strict SLO guarantee and achieve up to 49.9% SLO violation reduction compared to CAPES and up to 43.4% compared to DeepRM, thanks to its SLO-aware design.

## 6.6 Meeting SLO With Minimum Resources

Another common scheduling objective is meeting relatively loose SLO while minimizing the resource usage (e.g., cloud environment or shared cluster), which is also supported by our scheduling framework. Fig. 15 provide a case study of this scheduling objective using DeepSpeech, ResNet, and Inception under dynamic workload on CPU and GPU infrastructure, respectively.

**CPU Cluster.** The latency of DeepSpeech over the time running on CPU cluster using different scheduling methods is present in Fig. 15(b), where both CAPES and DeepRM perform poorly on achieving the SLO target. CAPES spent around 200 minutes before finding a scheduling policy that can achieve the SLO but at the



**Figure 14:** Comparisons of RRL with CAPES and DeepRM under strict SLO (95th percentile latency of 550ms for CPU and 520ms for GPU).

expense of high CPU utilization whereas DeepRM violates the SLO whenever the workload has significant changes. RRL on the contrast always guarantees the SLO, even during abrupt workload changes. Another comparison is on resource utilization, which is very important for consolidating resources and achieve cost efficient serving. We report the CPU utilization at Fig. 15(c), where RRL consistently consumes much less CPU resource than both CAPES and DeepRM and provides great potential for workload consolidation and/or cost saving, which is especially important for serving machine learning models in cloud environment. Similar observations holds for the ResNet results in Fig. 15(e)(f), where all three methods achieve SLO in a short time, but RRL uses only one fourth CPU resources compared to the deep reinforcement learning abased methods. On average, the average CPU resources saved by RRL for DeepSpeech is 13.4% compared to CAPES and 8.5% compared to DeepRM. For ResNet, the resource saving is even more significant: RRL on average saved 52.9% from CAPES and 46.8% from DeepRM.

**GPU Cluster.** We show the GPU results in Fig. 15(h)(i), where RRL keeps a stable latency right under SLO and only uses half GPU resources compared with CAPES and DeepRM. On average, RRL saved 10.6% GPU resources compared with CAPES and 12.9% GPU resources from DeepRM. Considering the high cost of GPU, such saving is not trivial.

## 6.7 Discussion

Evaluation results show that RRL outperforms the standard deep reinforcement learning methods in both speed and accuracy, in spite of the estimation error in RRL, when environment/workload changes quickly. RRL uses the unique characteristics of ML-serving to accelerate the learning process: when parallelism changes, the latency is quite versatile globally while smooth locally. Other methods do not have such insights. When environment/workload changes, RRL may have already converged to a near optimal solution, whereas other methods may be still far away. Therefore, in online systems, RRL outperforms the standard deep reinforcement learning methods in both speed and accuracy.

# 7 CONCLUSION AND FUTURE WORK

In this paper, we proposed a RRL-based scheduling framework for machine learning serving that can efficiently identify the optimal

<sup>&</sup>lt;sup>4</sup>It is worth to emphasize again that the relative high latency is because our testbed is not enterprise scale nor equipped with latest hardware, so both the processing time and the queuing waiting time is relatively high.

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Figure 15: Comparisons of RRL with CAPES and DeepRM when achieving SLO while optimizing resource usage (i.e., CPU and GPU utilization) under dynamic arrival processes and service workloads. (a)-(f) shows the scheduling objective of minimizing CPU utilization with respect to given SLOs for model DeepSpeech and ResNet under dynamic workloads. (g)(h)(i) shows the second scheduling objective of achieving SLO while minimizing GPU usage with Inception under dynamic arrival process. The SLOs for DeepSpeech, ResNet and Inception are 2400ms, 3200ms, and 1850ms, respectively.

configuration under dynamic workloads. A key observation is that the system performance under similar configurations in a region can be accurately estimated by using the system performance under one of these configurations, due to their correlation, based on which we developed the RRL approach. We theoretically showed that the RRL approach can achieve a near optimal solution with fast convergence speed. The proposed framework is prototyped and evaluated on Tensorflow serving system and can be easily extended to other machine learning serving systems. Extensive experimental evaluation on both CPU cluster and GPU cluster show that RRL can quickly adapt to the dynamics of workloads and system environments. Compared to the state-of-the-art Deep Reinforcement Learning based methods (DeepRM and CAPES), the proposed scheduling framework can reduce the average latency by up to 79.0% on CPU cluster and 69.3% on GPU cluster. In the SLO-aware scenario, RRL reduces up to 49.9% SLO violation under strict SLO requirement while reducing the resource usage by up to 52.9% on CPU

and 12.9% on GPU in loose SLO scenario. In addition, the proposed solution does not have assumptions on workload or underlying systems and thus can be used for most modern machine learning systems and applications.

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